

Performance Indicators

1. Purpose

Performance Indicators are established to **measure, monitor, and enhance institutional effectiveness** in teaching–learning, research, governance, and student outcomes, in alignment with **NAAC and NBA accreditation requirements**.

2. Scope

These indicators apply to all academic departments, administrative units, faculty members, students, and institutional support systems.

3. Key Performance Indicator (KPI) Framework

A. Academic Performance Indicators

- Student pass percentage and progression
- Student–faculty ratio
- Course outcomes (COs) attainment
- Program outcomes (POs) attainment (NBA)
- Use of ICT and innovative teaching methods
- Academic audit and curriculum feedback

B. Student Performance Indicators

- Enrollment, retention, and dropout rates
- Results in university / competitive examinations
- Participation in internships, projects, and certifications
- Placement percentage and higher studies
- Student satisfaction survey (SSS) results

C. Research, Innovation & Consultancy Indicators

- Number of publications in indexed journals
- Research projects and grants received
- Patents filed/published/granted

- Consultancy revenue
- Research collaborations and MoUs

D. Faculty Performance Indicators

- Qualifications and faculty development programs (FDPs)
- Research contributions and publications
- Teaching effectiveness and feedback
- Industry interaction and professional activities
- Awards, recognitions, and certifications

E. Infrastructure & Learning Resources Indicators

- Adequacy and utilization of laboratories
- Library resources and usage statistics
- IT infrastructure and e-resources
- Maintenance and upgradation activities

F. Governance, Leadership & Management Indicators

- Timely implementation of institutional policies
- Financial management and utilization efficiency
- Functioning of statutory bodies and committees
- Internal Quality Assurance Cell (IQAC) activities
- Compliance with regulatory requirements

G. Institutional Values & Best Practices

- Gender equity and inclusiveness
- Environmental sustainability initiatives
- Social outreach and extension activities
- Ethical practices and transparency
- Best practices and institutional distinctiveness

4. Monitoring and Evaluation

- Performance is reviewed periodically by **IQAC, Departmental Committees, and Management**
- Data is analyzed for **continuous quality improvement (CQI)**

- Corrective and preventive actions are documented

5. Documentation and Evidence

All performance-related data and reports are maintained for:

- **NAAC SSR, AQAR, DVV**
- **NBA SAR and accreditation visits**
- Internal audits and reviews

6. Review and Continuous Improvement

Performance Indicators are reviewed periodically to:

- Align with revised NAAC/NBA frameworks
- Incorporate stakeholder feedback
- Improve academic and administrative effectiveness

Approval & Implementation

These Performance Indicators are approved by the competent authority and implemented across the institution for quality assurance and accreditation compliance.